GIFTS® 6.4 and GIFTS Connections® Server 3.6

COMPATIBILITY FACT SHEET

Content

This article details the operating systems, platforms, and software with which GIFTS® 6.4 and GIFTS Connections® Server 3.6 have been certified to be compatible.

About GIFTS Compatibility

GIFTS, Essential GIFTS®, and GIFTS Connections support key industry standards and are integrated with top-rated products. MicroEdge regularly expands the compatibility of GIFTS and GIFTS Connections with each new version, as well as with periodic maintenance releases that are available to clients with active Maintenance and Support contracts.

This article also lists supported products. Supported products are generally older versions of certified software. We encourage you to contact Technical Support if you have problems with supported products. Be aware, however, that future releases may not address problems with supported products, and that the solution Technical Support offers may be to upgrade to a certified version.

Obtaining the Latest Version of this Article

The information in this article is accurate as of the revision date found at the top of this page, and is subject to change. To ensure that your copy is up-to-date, you can view the latest version of this article in the Content tab of PowerME, the MicroEdge client portal.

MicroEdge Certification Policy

GIFTS and Essential GIFTS are certified with the latest version of supported products available at the time of the release of the software. Please note that service packs, upgrades, and versions made available after GIFTS has been released are typically not certified until the next release of GIFTS. At that time, only the latest version of the software is certified; interim releases made available during the intervening period are not certified.

GIFTS 6.4 – Certified Products

GIFTS 6.4 is certified to be compatible with the following products.

Notes: All products are certified under 32-bit platforms only, unless otherwise indicated.

Workstation Operating Systems

• Windows 7 Professional – 32 and 64 bit (*1) (*2) (*13) • Windows Vista® Business SP-1	• Windows XP Professional SP-2 • Windows® XP Professional SP-3

Network Operating Systems

• Windows Server 2008 R2 (64-bit) (*10) (*13) • Windows Server 2008 SP-2 (32 and 64-bit) (*13) • Windows Server 2003 SP-2 (32 and 64-bit) (*13)	• Windows Server 2003 R2 • Windows Small Business Server® 2003 SP-2 • Windows 2000 Advanced Server SP-4 • Novell Netware® v6.5

Client/Server Platforms and ODBC Drivers

- Microsoft® SQL Server® 2012 (64-bit)
- Microsoft® SQL Server® 2008 R2 *Express* (64-bit only)
- Microsoft® SQL Server® 2008 R2 (64-bit only)
- Microsoft® SQL Server® 2008 (32 and 64-bit)
- Microsoft SQL Server 2005 SP-3
- Microsoft SQL Server 2000 SP-4

  SQL Server ODBC drivers:

  ODBC driver on Windows 7 systems: filename SQLSRV32.DLL, version 6.01.7600.16385

  ODBC driver on Windows Vista SP-1 systems: filename SQLSRV32.DLL, version 6.00.6001.18000

  ODBC driver on Windows XP SP-2 systems: filename SQLSRV32.DLL, version 2000.85.1117.0

  ODBC driver on Windows XP SP-3 systems: filename SQLSRV32.DLL, version 2000.85.1132.0

- Oracle® 10g and Oracle 11g (releases 10.2.0 and 11) (*3)

  ODBC driver for the Crystal Reports viewer: filename CROR819.DLL, version 4.20.00.12

  ODBC driver for the Crystal Reports viewer: filename CROR820.DLL, version 5.00.00.51

Citrix® Metaframe Presentation Server

Note: Citrix® must be installed under a certified network operating system.

• Citrix XenApp 6 (*2) – 32 and 64 bit • Citrix Metaframe XP Advanced Edition	• Citrix Presentation Server v4.0

Terminal Servers

• Windows Terminal Server 2008 R2 (64-bit)	• Windows Server 2008 family SP-1 (certified using RemoteApp with Web Access)

Report Writer (*4)

• Crystal Reports® X (version 10.0.4.820)	• Crystal Reports XI (version 11.0.0.1994)

Word Processors

It is recommended to use the latest Service Pack available for your version of MS Office.

• Microsoft Word® for Office 2010(*9) – 32 and 64 bit • Microsoft Word for Office 2007	• Microsoft Word for Office XP • Microsoft Word for Office 2003

Spreadsheets

It is recommended to use the latest Service Pack available for your version of MS Office.

• Microsoft Excel® for Office 2010(*9) – 32 and 64 bit • Microsoft Excel for Office 2007	• Microsoft Excel for Office XP • Microsoft Excel for Office 2003

Email Systems

NOTE: Link Plus 5.2 is not compatible with Outlook 2003. Please use Link Plus 5.1.

GIFTS is compatible with all email software that complies with any of the following protocols:

• MAPI (includes Microsoft Outlook® (*2) (*5) and Microsoft Exchange) • SMTP	• Lotus Notes® v4 – v5 (Lotus client must be installed) • VIM

Accounting Systems

• ACCPAC® Plus v6.1a (DOS)	• Solomon IV v2.03 for Windows
• Blackbaud® Accounts Payable v6.30.166– 6.42.411 (earlier versions are not certified)	• Acuity™ v3.0 Release 2
	• Blackbaud Financial Edge 7.1/7.2/7.5.32/7.61
• Great Plains® Dynamics v3.15, v6.0, and v7.0/7.5	• Great Plains eEnterprise v7.0
• Microsoft Dynamics GP(Great Plains) v.11 (*12)	• MIP® Accounting
• Lawson™ v7.2	• QuickBooks® Pro, Premier, & Enterprise 2004 – 2005
• Oracle Financials vII-10.5	• QuickBooks® Pro, Premier, & Enterprise 2006 – 2013(*14)
• Quicken® 2004 (*6)	• SAP® v3.0

Document Viewing and Printing Formats

The document viewer can open files from more than 300 software packages and versions, including word processors, spreadsheets, graphics, databases and more. For a complete list of file types and supported versions, go to http://www.oracle.com/technology/products/content-management/oit/ds_oitFiles.pdf. Supported formats include:

• Adobe® Acrobat® (PDF)	• CompuServe® GIF
• CorelDRAW®	• Fulcrum® Document Format
• Graphics Data Format	• HTML
• HTML - Central European	• Interchange Format
• JPEG File Interchange	• Lotus 1-2-3
• Lotus® AMI/AMI Professional	• Mac PowerPoint
• Mac® Word	• Microsoft Excel
• Microsoft PowerPoint®	• Microsoft Word
• MS Office Binder	• OS/2® Bitmap
• OS/2 Metafile	• Quattro Pro®
• Rich Text Format	• Tagged Image File Format
• Windows Bitmap	• Windows Metafile
• WordPerfect®	

Antivirus Software

• Symantec™ AntiVirus Corporate Edition 10.0	• Symantec Endpoint Protection 11.0

Data Exports – from Standard Reports (Crystal Reports viewer)

• Adobe Acrobat (PDF)	• Record style (columns with spaces)
• Crystal Reports (RPT)	• Report Definition
• HTML 4.0	• Rich Text Format (RTF)
• Microsoft Excel 97-2000	• Comma-separated values (CSV)
• Microsoft Excel 97-2000 (data only)	• Tab-separated text
• Microsoft Word (RTF)	• Text (ASCII)
• Microsoft Word Editable (RTF)	• XML
• ODBC	• Record style (columns no spaces)

Data Exports – from Ad Hoc and Standard Reports (Active Reports viewer)

• Adobe Acrobat (PDF)	• Image (TIF)
• ASCII text	• Microsoft Excel (XLS)
• Hypertext (HTML)	• Microsoft Word (RTF)

Data Exports – from the Organizer Grid

• Microsoft Excel (XLS)	• Hypertext (HTML)

Data Imports

Note: Some imports require purchase of the optional Import Module.

• Contact Import	• Detailed Grants Import
• Detailed Matching Gifts Import	• Donor Import
• Grant Summary Import	• Matching Gifts Summary Import
• Organization Import	• User Import

GIFTS 6.4 – Supported Products

Supported versions of third-party products will *not* receive testing prior to the release of a new version of GIFTS, nor with the issuance of maintenance releases. We encourage you to contact Technical Support if you encounter any difficulties with GIFTS when used in conjunction with supported versions of third-party products.

However, it may be determined that a reported problem is caused specifically by the use of the supported version of a third-party program. Such problems may or may not be addressed in a subsequent maintenance release or version of GIFTS. Further, in such cases, the resolution proposed by MicroEdge may be to upgrade the third-party program to a more current, certified version.

Note: All products are supported under 32-bit platforms only, unless otherwise indicated.

Workstation Operating Systems

● Windows Vista Business SP-2 v.113 Beta ● Windows XP SP-1	● Windows 2000 Professional SP-4

Network Operating Systems

● Windows Server 2008 SP-2 v.113 Beta ● Windows Server 2003 family SP-1	● Windows 2000 Server SP-4 ● Novell Netware v6

Client/Server Platforms

● Oracle 11.2
● Microsoft SQL Server 2000 SP-2 and SP-3, Microsoft SQL Server 2005 SP-1 and SP-2 (*7), and Microsoft SQL Server 2008 SP-1 *ODBC driver on Windows Vista SP 2 Beta systems:* filename SQLSRV32.DLL, version 6.00.6002.16497 *ODBC driver on Windows 2000 and XP systems:* filename SQLSRV32.DLL, version 2000.85.1022.0
● Oracle 9i (releases 9.202) *ODBC driver on Windows 2000 and XP systems:* filename MSORCL32.DLL, version 2.575.1022.0 *ODBC driver on Windows XP SP-2 systems:* filename MSORCL32.DLL, version 2.575.1117.0

Citrix Metaframe

Note: Citrix must be installed under a certified network operating system.

● Citrix Metaframe XP, Enterprise Edition ● Citrix Metaframe XP, Standard Edition	● Citrix Presentation Server v3.0

Terminal Servers

We will support GIFTS installed on the version of terminal servers that come with the following Windows Server versions:

• Windows 2000 Server family, SP-4	• Windows Server 2003 family, SP-1

Email Systems

Lotus Notes® v8.5 (Lotus client must be installed)

Accounting Systems

• Great Plains Dynamics v9	• Great Plains Dynamics v10

Report Writers

Note that support of Crystal Reports includes supporting the proper operation of GIFTS reporting functions if any version of Crystal listed below is installed on the same workstation as GIFTS. We cannot guarantee that reports written in versions of Crystal Reports later than version 10 will execute properly when run from the GIFTS Reports Library, or that reports written in versions of Crystal Reports later than 11 will run in the Report Manager.

• Crystal Reports 8.5.0.217	• Crystal Reports 9.0.1.0

Word Processors

It is recommended to use the latest Service Pack available for your version of MS Office.

• Microsoft Word for Office 2010(*9) — 64 bit	• Microsoft Word for Office XP
• Microsoft Word for Office 2003	• Microsoft Word for Office 2000

Spreadsheets

It is recommended to use the latest Service Pack available for your version of MS Office.

• Microsoft Excel for Office 2010(*9) — 64 bit	• Microsoft Excel for Office XP
• Microsoft Excel for Office 2003	• Microsoft Excel for Office 2000

Certified Browsers for Browser-Accessed Products

This applies to IGAM 4 & 5 and GIFTS Connections Server 3.5 & 3.6 (MyGIFTS & ReviewerCONNECT).

Note: All web browsers listed below were tested using their default settings.

• Internet Explorer® 9	• Mozilla® Firefox® (for PC and Mac)
• Internet Explorer® 8	• Safari® (for PC and Mac)
• Internet Explorer® 7	• Google Chrome

GIFTS Connections Server 3.6 – Certified Products

Note: All products are certified under 32-bit platforms only, unless otherwise indicated.

Server Operating Systems

• Windows 7 (*8)	• Windows Server 2003 family, SP-2
• Windows Server 2008 SP-1	• Windows Server 2003 R2
• Windows Server 2008 64-bit SP-1(*8)	• Windows 2000 Advanced Server family, SP-4
• Windows Server 2008 R2(*10)(*11)	

Client/Server Platforms and ODBC Drivers

• Microsoft® SQL Server® 2012 (64-bit)

• Microsoft® SQL Server® 2008 R2 Express (64-bit only)

• Microsoft® SQL Server® 2008 (32 and 64-bit)

• Microsoft SQL Server 2005 SP-3

• Microsoft SQL Server 2000 SP-4

   SQL Server ODBC drivers:

      ODBC driver on Windows 7 systems: filename SQLSRV32.DLL, version 6.01.7600.16385

      ODBC driver on Windows Vista SP-1 systems: filename SQLSRV32.DLL, version 6.00.6001.18000

      ODBC driver on Windows XP SP-2 systems: filename SQLSRV32.DLL, version 2000.85.1117.0

      ODBC driver on Windows XP SP-3 systems: filename SQLSRV32.DLL, version 2000.85.1132.0

• Oracle® 10g and Oracle 11g (releases 10.2.0 and 11) (*3)

   ODBC driver for the Crystal Reports viewer: filename CROR819.DLL, version 4.20.00.12

   ODBC driver for the Crystal Reports viewer: filename CROR820.DLL, version 5.00.00.51

GIFTS Connections Server 3.6 – Supported Products

Supported versions of third-party products will *not* receive testing prior to the release of a new version of GIFTS Connections, nor with the issuance of maintenance releases. We encourage you to contact Technical Support if you encounter any difficulties with GIFTS Connections when used in conjunction with supported versions of third-party products.

However, it may be determined that a reported problem is caused specifically by the use of the supported version of a third-party program. Such problems may or may not be addressed in a subsequent maintenance release or version of GIFTS Connections. Further, in such cases, the resolution proposed by MicroEdge may be to upgrade the third-party program to a more current, certified version.

Client/Server Platforms

- Microsoft SQL Server 2000 SP-2 and SP-3, Microsoft SQL Server 2005 SP-1 and SP-2, and Microsoft SQL Server 2008 SP-1
  ODBC driver on Windows 2000 and XP systems: filename SQLSRV32.DLL, version 2000.85.1022.0
- Oracle 9i (releases 9.202)
  ODBC driver on Windows 2000 and XP systems: filename MSORCL32.DLL, version 2.575.1022.0
  ODBC driver on Windows XP SP-2 systems: filename MSORCL32.DLL, version 2.575.1117.0

Footnotes

(*1) The Job Manager Service is not certified to run on 64-bit Windows operating systems. For 64-bit Windows, please use the Job Manager Exe instead. MyGIFTS and ReviewerCONNECT clients, please also note that Windows 7 Professional is not certified for use with the Job Manager.

(*2) While GIFTS *is* certified to send email using the MAPI protocol, users will not be able to send emails from GIFTS on workstations using Outlook for Office 2010 *64 bit*. As noted by Microsoft in this article, "32-bit MAPI applications" — such as GIFTS — "are not supported to run on a computer installed with 64-bit Outlook and 64-bit Windows."

If your GIFTS system is set up to use the MAPI protocol and you are using GIFTS on a Windows 7 64 bit workstation, you can install the 32 bit version of Outlook and send emails from GIFTS successfully. (32 bit applications can be installed on 64 bit Windows, but not vice versa.) This issue also applies when using GIFTS on 64 bit Windows over Citrix XenApp 6.

(*3) *Crystal Oracle Driver* - This driver is installed during the GIFTS 6.4 installation/upgrade process. In order for the GIFTS standard reports generated with the Crystal Reports viewer to run properly in an Oracle environment, this driver must be set up as the GIFTS DSN. For information about specifying this driver as the GIFTS DSN on a workstation, please refer to the *GIFTS 6.4 Installation and Technical Reference Guide*. With Windows Vista or 7, GIFTS 6.4 or later requires the use of version 5.0 of the Oracle ODBC driver for Crystal Reports viewer.

(*4) You can use any third party report writer to create reports, but if you use Crystal Reports you must use a compatible version. MicroEdge does not provide upgrades for Crystal Reports. To purchase an upgrade for Crystal Reports, contact your software distributor.

(*5) To send email from GIFTS or the Report Manager on a workstation with Microsoft Outlook 2003, Outlook must be open when the message is sent. To send email from GIFTS when Outlook is not running, the Outlook client workstation's "Use Cached Exchange Mode" option must be turned off. Otherwise, GIFTS will generate an error and quit when attempting to send email.

(*6) Intuit®, the makers of Quicken, has decided to stop supporting the QIF export format with the release of Quicken 2005. They have further decided that the new format OFX will only be available to Financial Institutions. Due to Intuit's decision we are unable to certify GIFTS with Quicken 2005. For more information regarding this decision, visit the Intuit website at http://web.intuit.com/personal/quicken/qif/qif_application_resource.html.

(*7) Note that the SQL Native Client driver is not supported for use with GIFTS 6.4; use the ODBC driver listed in this fact sheet.

(*8) MyGIFTS and ReviewerCONNECT are certified on Windows 7 and Windows Server 2008 64-bit, except they cannot send email using the MAPI protocol (as used by Outlook, for example). To install and run the GIFTS Connections Server on a 64-bit operating system, you will need to use SMTP mail protocol. In addition, an edit to the MyGIFTS and ReviewerCONNECT .ASP files is required to set up the connection to your SMTP mail server. Please see Solution 1219 in the PowerME portal for instructions on editing the .ASP files.

(*9) Only Microsoft Office 2010 Professional is certified compatible with GIFTS 6.4. Other editions such has Home, Business, etc. are not guaranteed compatible.

(*10) Windows Server 2008 R2 (64-bit) is certified for MS SQL and Access database backends only. Oracle databases are not currently certified.

(*11) Tested on Windows 2008 R2 using SQL 2005 and IE9 and IIS 7.5. A new application pool must be created, set to 32-bit, and set to default.

(*12) Microsoft acquired Great Plains Software in late 2000. Microsoft Dynamics GP can import using the standard Great Plains Dynamics export v.7.0/7.5 or other formats depending upon client configuration. However, as this product is highly configurable, our export format can be adjusted to match clients' needs.

(*13) Plus Pack Users: The Check Spelling (F3) option is not available in Email Plus under 64-bit versions of Windows due to compatibility issues.

(*14) For Quickbooks 2008 or later, the 2006/2007 import/export format is required for use with the Accounts Payable Module.