GIFTS® 6.2.1 and GIFTS Connections® Server 3.1.1

COMPATIBILITY FACT SHEET

Content

This article details the operating systems, platforms, and software with which GIFTS® 6.2.1 and GIFTS Connections® Server 3.1.1 have been certified to be compatible.

About GIFTS Compatibility

GIFTS, Essential GIFTS®, and GIFTS Connections support key industry standards and are integrated with top-rated products. MicroEdge regularly expands the compatibility of GIFTS and GIFTS Connections with each new version, as well as with periodic maintenance releases that are available to clients with active Maintenance and Support contracts.

This article also lists supported products. Supported products are generally older versions of certified software. We encourage you to contact Technical Support if you have problems with supported products. Be aware, however, that future releases may not address problems with supported products, and that the solution Technical Support offers may be to upgrade to a certified version.

Obtaining the Latest Version of this Article

The information in this article is accurate as of the revision date found at the top of this page, and is subject to change. To ensure that your copy is up-to-date, you can view the latest version of this article in the Solutions tab of PowerME, the MicroEdge client portal.

MicroEdge Certification Policy

GIFTS and Essential GIFTS are certified with the latest version of supported products available at the time of the release of the software. Please note that service packs, upgrades, and versions made available after GIFTS has been released are typically not certified until the next release of GIFTS. At that time, only the latest version of the software is certified; interim releases made available during the intervening period are not certified.

For additional details, we encourage you to read the *MicroEdge Compatibility Policies* (available as Article #4827 in the Solutions Knowledgebase).

GIFTS 6.2.1 – Certified Products

GIFTS 6.2.1 is certified to be compatible with the following products.

Note: All products are certified under 32-bit platforms only, unless otherwise indicated.

Workstation Operating Systems

• Windows 7 Professional (*1)	• Windows XP Professional SP-2
• Windows Vista® Business SP-1	• Windows® XP Professional SP-3

Network Operating Systems

• Windows 2008 Server SP-1	• Windows Small Business Server® 2003 SP-2
• Windows 2008 64 bit Server SP-1	• Windows 2000 Advanced Server SP-4
• Windows 2003 Server family SP-2	• Novell Netware® v6.5
• Windows 2003 64 bit Server SP-2	

Client/Server Platforms and ODBC Drivers

- Microsoft® SQL Server® 2008
- Microsoft SQL Server 2005 SP-3
- Microsoft SQL Server 2000 SP-4

  SQL Server ODBC drivers:

  ODBC driver on Windows 7 systems: filename SQLSRV32.DLL, version 6.01.7600.16385

  ODBC driver on Windows Vista SP-1 systems: filename SQLSRV32.DLL, version 6.00.6001.18000

  ODBC driver on Windows XP SP-2 systems: filename SQLSRV32.DLL, version 2000.85.1117.0

  ODBC driver on Windows XP SP-3 systems: filename SQLSRV32.DLL, version 2000.85.1132.0

- Oracle® 10g and Oracle 11g (releases 10.2.0 and 11) (*2)

  ODBC driver for the Crystal Reports viewer: filename CROR819.DLL, version 4.20.00.12

  ODBC driver for the Crystal Reports viewer: filename CROR820.DLL, version 5.00.00.51

Citrix® Metaframe Presentation Server

Note: Citrix® must be installed under a certified network operating system.

• Citrix Metaframe XP Advanced Edition	• Citrix Presentation Server v4.0

Terminal Servers

We will support GIFTS installed on the version of terminal servers that come with the following Windows Server versions:

• Windows 2008 Server family SP-1 (certified using RemoteApp with Web Access)	

Report Writer (*3)

• Crystal Reports® X (version 10.0.4.820)	• Crystal Reports XI (version 11.0.0.1994)

Word Processors

• Microsoft Word® for Office 2003 SP-3 (*4) • Microsoft Word for Office 2007 SP-1	• Microsoft Word for Office XP SP-3 (*4)

Spreadsheets

• Microsoft Excel® for Office 2003 SP-3 • Microsoft Excel for Office 2007 SP-1	• Microsoft Excel for Office XP SP-3

Web Browsers (for IGAM 4)

Note: All web browsers listed below were tested using their default settings.

• Internet Explorer® 8 • Internet Explorer® 7 • Mozilla® Firefox® 3.6 • Mozilla® Firefox® 3.5	• Mozilla® Firefox® 3.0 • Safari® 4 (for Mac) • Safari® 3.2 (for Mac) • Google Chrome™ 4

Email Systems

GIFTS is compatible with all email software that complies with any of the following protocols:

• MAPI (includes Microsoft Outlook® (*5) and Microsoft Exchange) • SMTP	• Lotus Notes® v4 – v5 (Lotus client must be installed) • VIM

Accounting Systems

• ACCPAC® Plus v6.1a (DOS) • Blackbaud® Accounts Payable v6.30.166–6.42.411 (earlier versions are not certified) • Great Plains® Dynamics v3.15, v6.0, and v7.0/7.5 • Lawson™ v7.2 • Oracle Financials vII-10.5 • Quicken® 2004 (*6) • Solomon IV v2.03 for Windows	• Acuity™ v3.0 Release 2 • Blackbaud Financial Edge 7.1/7.2/7.5.32/7.61 • Great Plains eEnterprise v7.0 • MIP® Accounting • QuickBooks® Pro® 2004 – 2008 • SAP® v3.0

Document Viewing and Printing Formats

The document viewer can open files from more than 300 software packages and versions, including word processors, spreadsheets, graphics, databases and more. For a complete list of file types and supported versions, go to http://www.oracle.com/technology/products/content-management/oit/ds_oitFiles.pdf. Supported formats include:

• Adobe® Acrobat® (PDF) • CorelDRAW® • Graphics Data Format • HTML - Central European • JPEG File Interchange • Lotus® AMI/AMI Professional • Mac® Word • Microsoft PowerPoint® • MS Office Binder • OS/2 Metafile • Rich Text Format • Windows Bitmap • WordPerfect®	• CompuServe® GIF • Fulcrum® Document Format • HTML • Interchange Format • Lotus 1-2-3 • Mac PowerPoint • Microsoft Excel • Microsoft Word • OS/2® Bitmap • Quattro Pro® • Tagged Image File Format • Windows Metafile

Antivirus Software

• Symantec™ AntiVirus Corporate Edition 10.0	• Symantec Endpoint Protection 11.0

Data Exports – from Standard Reports (Crystal Reports viewer)

• Adobe Acrobat (PDF)	• Record style (columns with spaces)
• Crystal Reports (RPT)	• Report Definition
• HTML 4.0	• Rich Text Format (RTF)
• Microsoft Excel 97-2000	• Comma-separated values (CSV)
• Microsoft Excel 97-2000 (data only)	• Tab-separated text
• Microsoft Word (RTF)	• Text (ASCII)
• Microsoft Word Editable (RTF)	• XML
• ODBC	• Record style (columns no spaces)

Data Exports – from Ad Hoc and Standard Reports (Active Reports viewer)

• Adobe Acrobat (PDF)	• Image (TIF)
• ASCII text	• Microsoft Excel (XLS)
• Hypertext (HTML)	• Microsoft Word (RTF)

Data Exports – from the Organizer Grid

• Microsoft Excel (XLS)	• Hypertext (HTML)

Data Imports

Note: Some imports require purchase of the optional Import Module.

• Contact Import	• Detailed Grants Import
• Detailed Matching Gifts Import	• Donor Import
• Grant Summary Import	• Matching Gifts Summary Import
• Organization Import	• User Import

GIFTS 6.2.1 – Supported Products

Supported versions of third-party products will *not* receive testing prior to the release of a new version of GIFTS, nor with the issuance of maintenance releases. We encourage you to contact Technical Support if you encounter any difficulties with GIFTS when used in conjunction with supported versions of third-party products.

However, it may be determined that a reported problem is caused specifically by the use of the supported version of a third-party program. Such problems may or may not be addressed in a subsequent maintenance release or version of GIFTS. Further, in such cases, the resolution proposed by MicroEdge may be to upgrade the third-party program to a more current, certified version.

Note: All products are supported under 32-bit platforms only, unless otherwise indicated.

Workstation Operating Systems

• Windows Vista Business SP-2 v.113 Beta • Windows XP SP-1	• Windows 2000 Professional SP-4

Network Operating Systems

• Windows 2008 Server SP-2 v.113 Beta • Windows 2003 Server family SP-1	• Windows 2000 Server SP-4 • Novell Netware v6

Client/Server Platforms

• Microsoft SQL Server 2000 SP-2 and SP-3, Microsoft SQL Server 2005 SP-1 and SP-2 (*7), and Microsoft SQL Server 2008 SP-1 *ODBC driver on Windows Vista SP 2 Beta systems:* filename SQLSRV32.DLL, version 6.00.6002.16497 *ODBC driver on Windows 2000 and XP systems:* filename SQLSRV32.DLL, version 2000.85.1022.0 • Oracle 9i (releases 9.202) *ODBC driver on Windows 2000 and XP systems:* filename MSORCL32.DLL, version 2.575.1022.0 *ODBC driver on Windows XP SP-2 systems:* filename MSORCL32.DLL, version 2.575.1117.0

Citrix Metaframe

Note: Citrix must be installed under a certified network operating system.

• Citrix Metaframe XP, Enterprise Edition • Citrix Metaframe XP, Standard Edition	• Citrix Presentation Server v3.0

Terminal Servers

We will support GIFTS installed on the version of terminal servers that come with the following Windows Server versions:

• Windows 2000 Server family, SP-4	• Windows 2003 Server family, SP-1

Email Systems

• Lotus Notes® v8.5 (Lotus client must be installed)	

Accounting Systems

• Great Plains Dynamics v9	• Great Plains Dynamics v10

Web Browsers (for IGAM 3)

Note: All web browsers listed below were tested using their default settings.

• Internet Explorer 6 (for PC) SP-2 • Safari 2.0 (for Mac)	• Mozilla Firefox 2.0

Web Browsers (for IGAM 2)

Note: All web browsers listed below were tested using their default settings.

• Netscape 7.02 • Safari 1.0 (v85)	• Opera 7.11

Report Writers

Note that support of Crystal Reports includes supporting the proper operation of GIFTS reporting functions if any version of Crystal listed below is installed on the same workstation as GIFTS. We cannot guarantee that reports written in versions of Crystal Reports later than version 10 will execute properly when run from the GIFTS Reports Library, or that reports written in versions of Crystal Reports later than 11 will run in the Report Manager.

• Crystal Reports 8.5.0.217	• Crystal Reports 9.0.1.0

Word Processors

• Microsoft Word for Office 2000 (*4) • Microsoft Word for Office 2003 SP-2	• Microsoft Word for Office XP SP-2 (*4)

Spreadsheets

• Microsoft Excel for Office 2000 • Microsoft Excel for Office 2003 SP-2	• Microsoft Excel for Office XP SP-2

GIFTS Connections Server 3.1.1 – Certified Products

Note: All products are certified under 32-bit platforms only, unless otherwise indicated.

Server Operating Systems

• Windows 2000 Advanced Server family, SP-4	• Windows 2003 Server family, SP-2

Client/Server Platforms and ODBC Drivers

• Microsoft SQL Server 2000 SP-4 and Microsoft SQL Server 2005 SP-2 (*7)

ODBC driver on Windows XP SP-2 systems: filename SQLSRV32.DLL, version 2000.85.1117.0
ODBC driver on Windows XP SP3 systems: filename SQLSRV32.DLL, version 2000.85.1132.0
ODBC driver on Windows Vista SP 1 systems: filename SQLSRV32.DLL, version 6.00.6001.18000

• Oracle 10g and Oracle 11g (releases 10.2.0 and 11)

ODBC driver for the Crystal Reports viewer: filename CROR819.DLL, version 4.20.00.12 (*2)
ODBC driver for the Crystal Reports viewer: filename CROR820.DLL, version 5.00.00.51

Web Browsers

Note: All web browsers listed below were tested using their default settings.

• Internet Explorer 7 (for PC)	• Safari 2
• Internet Explorer 6 (for PC) SP-2	• Mozilla Firefox 2

GIFTS Connections Server 3.1.1 – Supported Products

Supported versions of third-party products will *not* receive testing prior to the release of a new version of GIFTS Connections, nor with the issuance of maintenance releases. We encourage you to contact Technical Support if you encounter any difficulties with GIFTS Connections when used in conjunction with supported versions of third-party products.

However, it may be determined that a reported problem is caused specifically by the use of the supported version of a third-party program. Such problems may or may not be addressed in a subsequent maintenance release or version of GIFTS Connections. Further, in such cases, the resolution proposed by MicroEdge may be to upgrade the third-party program to a more current, certified version.

Client/Server Platforms

• Microsoft SQL Server 2000 SP-2 and SP-3, Microsoft SQL Server 2005 SP-1 and SP-2, and Microsoft SQL Server 2008 SP-1

ODBC driver on Windows 2000 and XP systems: filename SQLSRV32.DLL, version 2000.85.1022.0

• Oracle 9i (releases 9.202)

> *ODBC driver on Windows 2000 and XP systems:* filename MSORCL32.DLL, version 2.575.1022.0
> *ODBC driver on Windows XP SP-2 systems:* filename MSORCL32.DLL, version 2.575.1117.0

Internet Browsers (for MyGIFTS® 3 and ReviewerCONNECT® 2)

Note: All web browsers' Internet options must be set to their default settings.

• Netscape® 7.02 • Safari 1.0 (v85)	• Opera 7.11

(*1) MyGIFTS and ReviewerCONNECT clients, please note that Windows 7 Professional is *not* certified for use with the Job Manager. The Job Manager is certified to run on servers using the other operating systems listed above.

(*2) *Crystal Oracle Driver -* This driver is installed during the GIFTS 6.2.1 installation/upgrade process. In order for the GIFTS standard reports generated with the Crystal Reports viewer to run properly in an Oracle environment, this driver must be set up as the GIFTS DSN. For information about specifying this driver as the GIFTS DSN on a workstation, please refer to the *GIFTS 6.2.1 Installation and Technical Reference Guide.* GIFTS 6.2.1 with Vista requires the use of version 5.0 of the Oracle ODBC driver for Crystal Reports viewer.

(*3) You can use any third party report writer to create reports, but if you use Crystal Reports you must use a compatible version. MicroEdge does not provide upgrades for Crystal Reports. To purchase an upgrade for Crystal Reports, contact your software distributor.

(*4) For a list of known issues using GIFTS with Microsoft Office XP or Office 2003, please refer to "Potential Effects of Office XP and Office 2003 on GIFTS" (Article #3599 in the MicroEdge Solutions Knowledgebase).

(*5) To send email from GIFTS or the Report Manager on a workstation with Microsoft Outlook 2003 SP-3, Outlook must be open when the message is sent. To send email from GIFTS when Outlook is not running, the Outlook client workstation's "Use Cached Exchange Mode" option must be turned off. Otherwise, GIFTS will generate an error and quit when attempting to send email.

(*6) Intuit®, the makers of Quicken, has decided to stop supporting the QIF export format with the release of Quicken 2005. They have further decided that the new format OFX will only be available to Financial Institutions. Due to Intuit's decision we are unable to certify GIFTS with Quicken 2005. For more information regarding this decision, visit the Intuit website at http://web.intuit.com/personal/quicken/qif/qif_application_resource.html.

(*7) Note that the SQL Native Client driver is not supported for use with GIFTS 6.2.1; use the ODBC driver listed in this fact sheet.